



CHATTANOOGA AREA  
**FOOD BANK**





#### OUR MISSION

Lead a network of partners in eliminating hunger and promoting better nutrition in our region.

We have all been faced with unprecedented challenges, but because of the extraordinary generosity of our donors, incredible staff, and selfless volunteers, we were able to impact the lives of children and families who could now eat a meal together, provide nutritious fruits and vegetables during a time when so many mothers didn't have food for their babies and many of our seniors had to choose between medication and food. We provided home deliveries of groceries to our hungry neighbors that couldn't risk coming to a food pantry. We helped feed kids that were virtual learning and missed the meals provided at school. Whether it's a neighbor turning to us for the first time due to COVID-19 or facing an ongoing struggle with hunger, we continue to touch the lives of those who come to us for food assistance and fulfill our mission of solving hunger one day at a time.

Our work is far from over, the need is undeniable, but together, we are solving hunger. Thank you for partnering with us.



**Melissa Blevins**  
*President & CEO*

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*Director of Agency & Government Relations*

**Shelley Armstrong**  
*Director of Events & Major Gifts*

**Jennifer Lockwood**  
*Grants & Communications*

OUR PROCESS

# How We Work

Where it starts



We source food from a variety of sources.



Fighting hunger and providing hope to our neighbors in need.

IN 2020  
WE PROVIDED OVER  
**14 MILLION MEALS**  
TO THOSE IN NEED.



Sort, Pack, and Distribute Food.

PARTNER AGENCIES,  
EMERGENCY FOOD BOXES,  
MOBILE PANTRIES,  
SACK PACKS AND  
OTHER PROGRAMS



# COVID RESPONSE

COVID-19 presented a perfect storm of increased demand, decline in food donations, and disruptions to our supply chain forcing the Chattanooga Area Food Bank to respond in a way we never have before.

What we saw:

- 🍷 A nearly 45% increase in need from the same time in the prior year.
- 🍷 Grocery store donations decreased by almost 30%.
- 🍷 The food supply disruption in March impacted our ability to access shelf stable foods. Some food orders took as long as two additional months to receive.
- 🍷 Those who never needed our services prior to the pandemic were accessing our programs for the first time.
- 🍷 Struggled to maintain a pipeline of reliable volunteers

How we responded:

- 🍷 Tripled our capacity to distribute emergency food boxes through our partnership with 211, distributing more than 17 million pounds of food- a first for us.
- 🍷 Added or expanded mobile pantries in all 20 counties we serve; distributed 27% additional pounds through mobile pantries from March through June 2020 compared to the same time last year.
- 🍷 Pivoted our entire distribution to a no-touch, no-contact model.

- 🍷 Served as a regional receiving agency for the USDA Farmers to Family Food Box Program and coordinated the distribution of an additional 900,000 pounds from March through June 2020 of high quality produce, dairy and meat rescued from farmers.
- 🍷 Distributed food boxes twice weekly at the Hamilton County Health Department COVID-19 screening site.
- 🍷 Partnered with St. Alexis Outreach Ministries, Launch CHA and CARTA to establish and facilitate mobile delivery of emergency food boxes to people who are homebound and unable to come to our warehouse to redeem emergency food box vouchers.
- 🍷 Collaborated with La Paz and CEMPA at their COVID-19 screening sites to provide food to the Latinx community that has been disproportionately affected by COVID-19.
- 🍷 Added an additional distribution site in the Eastdale community, an underserved population in a food desert, at Foxwood Plaza.
- 🍷 The Georgia National Guard provided volunteer efforts in our Dalton warehouse that helped our entire service area.

With generous financial donations, the hard work of selfless volunteers, and the dedication of our team and partner agencies on the front lines of this crisis, we are continuing to address critically underserved areas that have been disproportionately affected by the pandemic and position the Chattanooga Area Food Bank to provide long-term food assistance.

**199,150 are facing hunger**



**1 in 5 individuals, 1 in 4 children  
don't know where their next  
meal will come from**



**40% increase in the number of  
people seeking food assistance**



**19.1 million meals provided  
during the COVID-19 pandemic**





YEAR IN REVIEW



**.95 cents of every dollar**

donated goes directly to food and programs



**4.5 Million**  
Lbs of produce



**82,189**  
Sack Packs



**17,000+**  
gallons of milk



**17,233,152**  
Lbs Distributed



**1,625,884**  
EFB boxes



**5,221**  
Volunteers



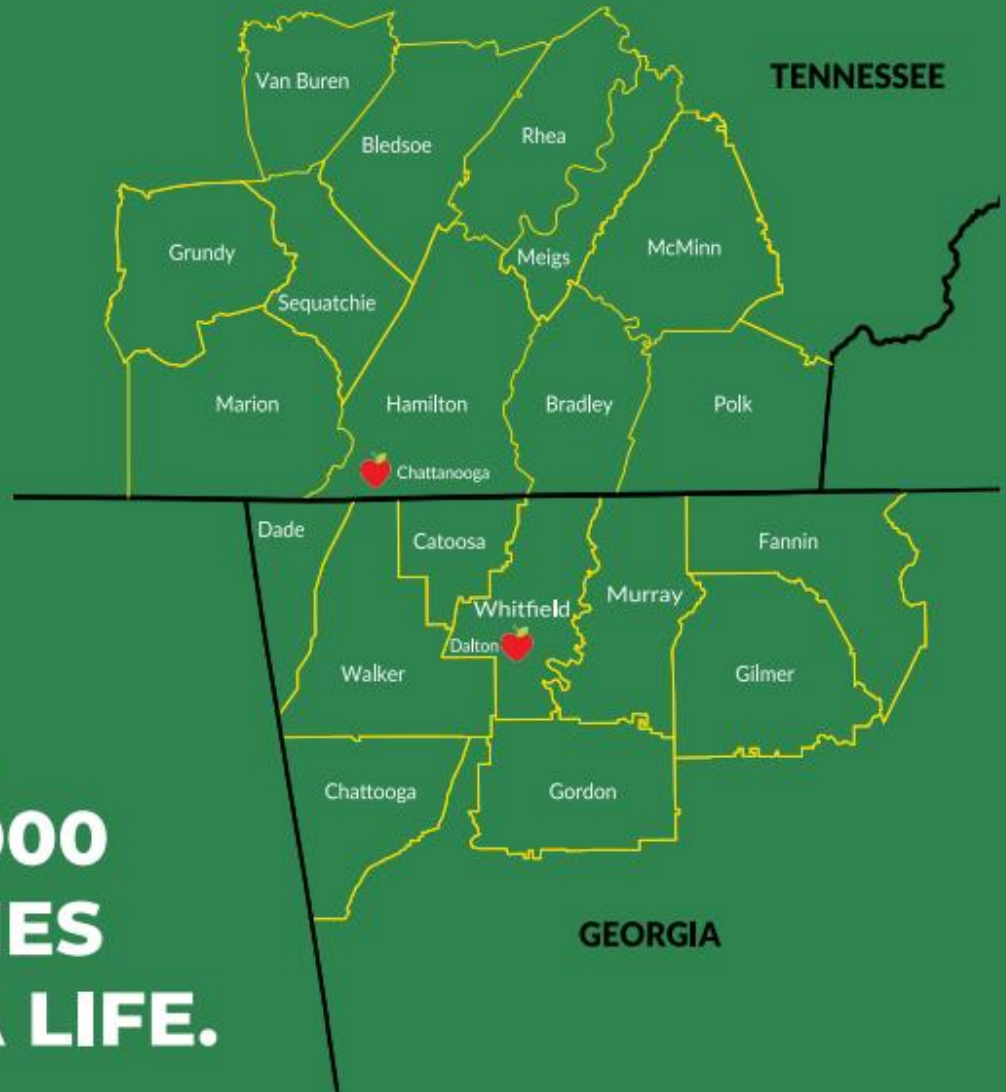
**32,847**  
Volunteer hours



**323**  
Mobile Pantries



OUR SERVICE AREA




**20 COUNTIES.**  
**NEARLY 200,000**  
**OPPORTUNITIES**  
**TO CHANGE A LIFE.**

WHAT WE DO

# OUR PROGRAMS

## Sack Pack Programs

Provides healthy food items to help sustain children through the weekend.

 82,189 sack packs were served in 37 schools last year.


## Emergency Food Box Program

Provides food assistance to individuals & families on an immediate need basis.

 1,625,888 lbs & 14,603 boxes.

## Milk to My Plate Program

Distributing fresh gallons of milk to families & individuals. This is our most requested and needed item.

 17,553 gallons distributed.

## Farm to Families

A USDA Program supplying family size boxes of fresh produce, dairy, and meat products.

 15,748 Boxes delivered


## Retail Rescue Program

Rescuing and distributing frozen meat, dairy, produce, bakery, and dry goods from local grocery stores.

 5,026,320 lbs rescued.


## Mobile Pantry

Packed full of fresh produce, meat, and staples to ensure we're not only feeding, but nourishing, individuals and families who don't have reliable access to transportation.

 2,595,431 lbs distributed via 323 Mobile Pantries


## In-School Pantry Program

A pantry for children emphasizing nutrition & health with the goal of increasing family access to healthy foods by way of their kids.

 Piloting this program in schools in rural TN, with the goal to increase into Hamilton Co & NW Georgia in 2021.

## Summer Feeding

Providing lunch to help ensure low-income students continue to receive nutritious meals when school is out.

 161,219 lbs & 1,442 meals.

## Partner Agencies

We work with over 200 Partner Agencies to distribute food in Southeast TN and NW Georgia.

 237 Active Partner Agencies

## Supplemental Nutrition Assistance Program (SNAP) Outreach

Providing outreach and application assistance in Tennessee and Georgia.

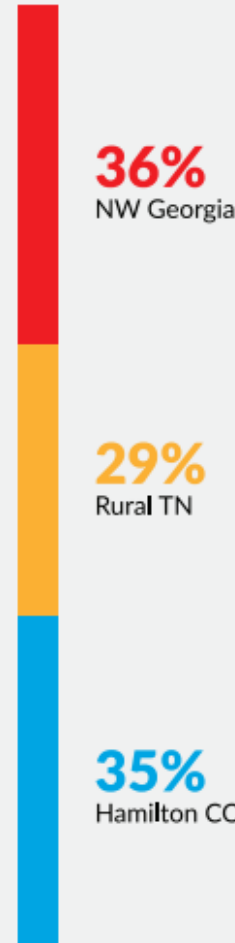
 437 applications submitted.



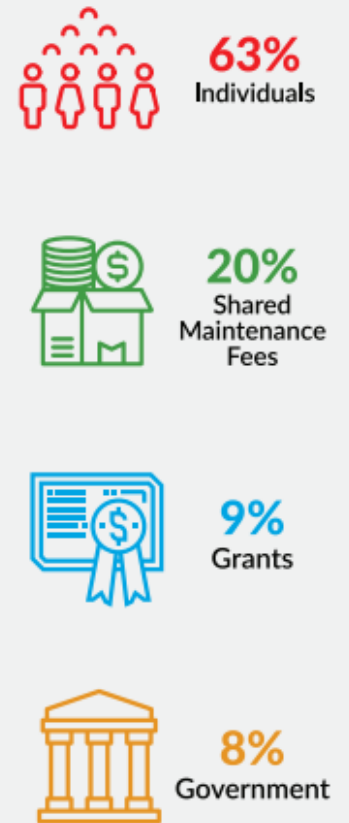
OUR RESOURCES



### Regional Service Area Distribution



### Where Our Funding Comes From



## Statement of Financial Position FOR THE YEAR ENDED JUNE 30, 2020

### ASSETS

Cash	\$3,711,705
Inventories	\$1,402,161
Accounts Receivable	\$101,183
Contributions Receivable	\$429,468
Investments	\$83,747
	\$62,387
Land, Building & Equipment	\$3,325,569
<b>TOTAL ASSETS</b>	<b>\$9,116,220</b>

### LIABILITIES AND NET ASSETS

#### LIABILITIES

Accounts Payable	\$406,458
Deferred Revenue	\$500,637
Accrued Liabilities	\$69,009
Other Long Term Liabilities	\$108,119
<b>TOTAL LIABILITIES</b>	<b>\$1,084,223</b>

Unrestricted	\$6,630,247
Temporarily restricted	\$1,401,750
<b>TOTAL NET ASSETS</b>	<b>\$8,031,997</b>

<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$9,116,220</b>
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## Statement of Operating Activities FOR THE YEAR ENDED JUNE 30, 2020

### ANNUAL SUPPORT & REVENUE

#### SUPPORT

Food Donations	\$23,402,322
Contributions	\$5,179,883
Special Events	\$161,054
Grants	\$621,459

<b>TOTAL SUPPORT</b>	<b>\$29,364,718</b>
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#### REVENUE

Shared Maintenance Fees	\$1,478,436
Commodity Service Revenue	\$330,895
Agency Fees	\$13,462
Miscellaneous Income	\$3,475

<b>TOTAL REVENUE</b>	<b>\$1,826,268</b>
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<b>TOTAL SUPPORT &amp; REVENUE</b>	<b>\$31,190,986</b>
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### ANNUAL OPERATING EXPENSES

#### PROGRAM SERVICES

Food Distribution	\$28,340,766
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#### SUPPORTING SERVICES

Development/Fundraising	\$764,086
Management and General	\$627,254

<b>TOTAL EXPENSES</b>	<b>\$29,732,106</b>
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<b>INCREASE (DECREASE)</b>	<b>\$1,458,880</b>
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## STORIES

Samantha fights to make sure her family has what it needs. She works eight to 12 hours a day at a restaurant and as a single mom, she does what she can to make sure her kids have the best possible life. But it's not easy. "I work



really hard every week and all the money goes to bills. With what little I have extra, it goes to the kids," she said. Even though Samantha works up to 50 hours per week at the restaurant, she still struggles to make ends meet. And that means food is sometimes scarce in her house. "The food pantry has helped us a lot since I'm the only income. It helps when we need it."

"I'm a freelance writer who's seen clients and big projects fall away due to the decimated economy. I only sell about one fifth of the pieces I sold before COVID-19, so it's been rough keeping the bills paid and the animals fed.

When the cupboards are bare, you dream of the food you can't have. Your belly feels colder and your fears seem to overtake your good senses. It was hard and humbling to make the decision to admit I needed help from anybody, to show my hungry face.

Tonight, thanks to your work and grace, I made a lovely beef & veggie soup and enjoyed it with soft bread slathered with butter. It was the perfect hot supper to savor as the October rains hammered on the roof.

You all were so kind and patient today. Your spirits of giving and helpfulness revitalized my hope as much as the delicious, abundant food made me feel stronger and solidly connected in this crazy world." – a thankful neighbor visiting Partner Agency, Morton Memorial Pantry.



"Look Mommy! We can have dinner tonight!" – proclaims an excited little boy as he looks into his Emergency Food Box with his sister.

"It's been a hard year, but we're thankful," Brenda says. She is raising her two grandchildren, Jaziyrh, 4, and Brayden, 3. "We have a roof over our head, but things are tight. So just being able to know that I can come here and get something extra to tie us over for the month is a blessing," she shared.



When Mary Ann lost her job in early March due to COVID-19, her first thought was her 7-year-old daughter. "How will we be able to provide for everything she needs?" she remembered thinking. Mary Ann, a student, had gone back to school to further her family's future. But with only her husband's income, the family began to struggle. For many students, hunger is a persistent challenge. Mary Ann realized she couldn't do it alone. She was thankful to receive a box full of healthy, shelf-stable options and even

some produce. Today, Mary Ann is picking up more work and doesn't need to visit the pantry as much -- but she's thankful the option was there, right when she needed it most. "We have all learned to slow down and enjoy each and every minute together," Mary Ann said.

